

Maximize Fusion: Tips, Tricks, and Release Highlights

Adobe Workfront Customer Success & Product Management

January 29, 2026

Adobe

This session is being recorded.

Keep an eye out for a follow-up email after the event (from csatscale@adobe.com) with a summary and links to the recording, slide deck, and more.

Agenda

- Growing with Fusion
- *Designing* with Fusion improvements
 - Search and select
 - Draft and recovery, error flow, JSONata
 - New variables for improved alerting and monitoring
 - Chained scenarios
- *Managing* Fusion improvements
 - Tableview updates
 - Hook improvements
 - Performance dashboard
 - Activity logs
 - Using technical accounts (Workfront/Planning/MSFT)

Fusion adoption and expansion

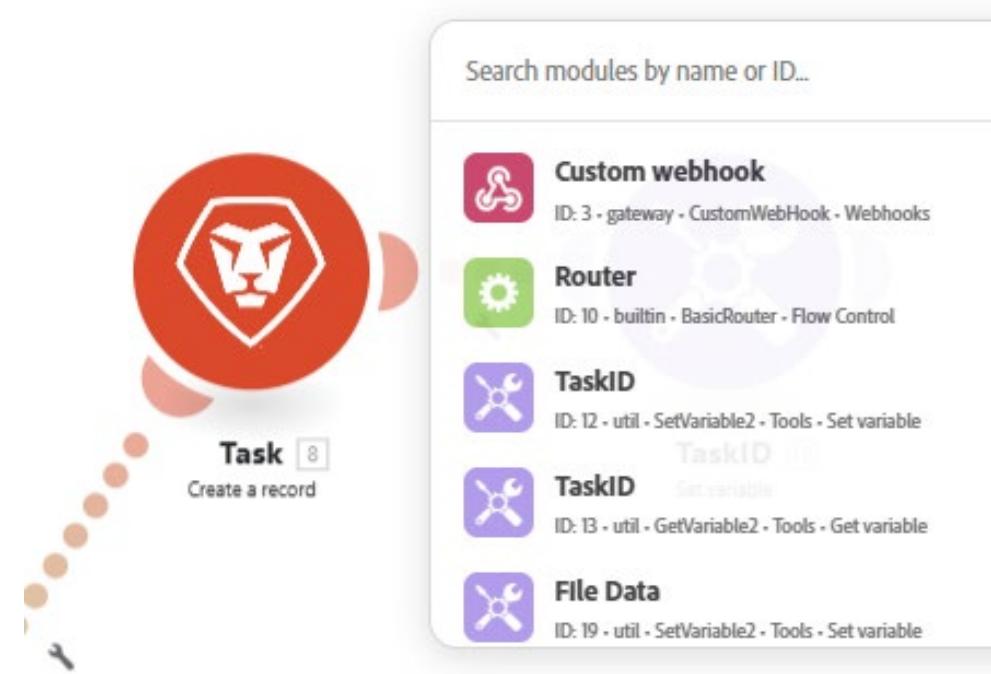


Many Fusion organizations have over 100 active scenarios

Fusion is evolving to address the governance, performance, and user experience needs at higher volume

Fusion design experience | Search and select

Navigate even the largest Fusion scenarios with ease using Fusion's new ability to search and select modules by name or type



Fusion design/test | Recent enhancements to design experience

Draft and recovery



Fusion scenarios are saved locally ("draft"). This increase performance and prevents loss of changes due to browser failure. Draft and Recovery

Enhanced error workflow

Adobe Workfront

Initialization

Operation 1 ^

RuntimeError

[422] Must specify an ID for each object that is edited

Origin

Adobe Workfront

Get details >

Automatic error handler

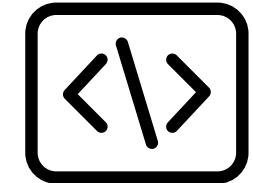
If you want to handle this error automatically, choose one of the following options. This will create a new error-handler route in your scenario. You can then expand the route in any way you like.

Jan 28, 2026, 9:50:01 AM

4 Less than a second 16.7 KB

Error Processing

JSONata for data transformations

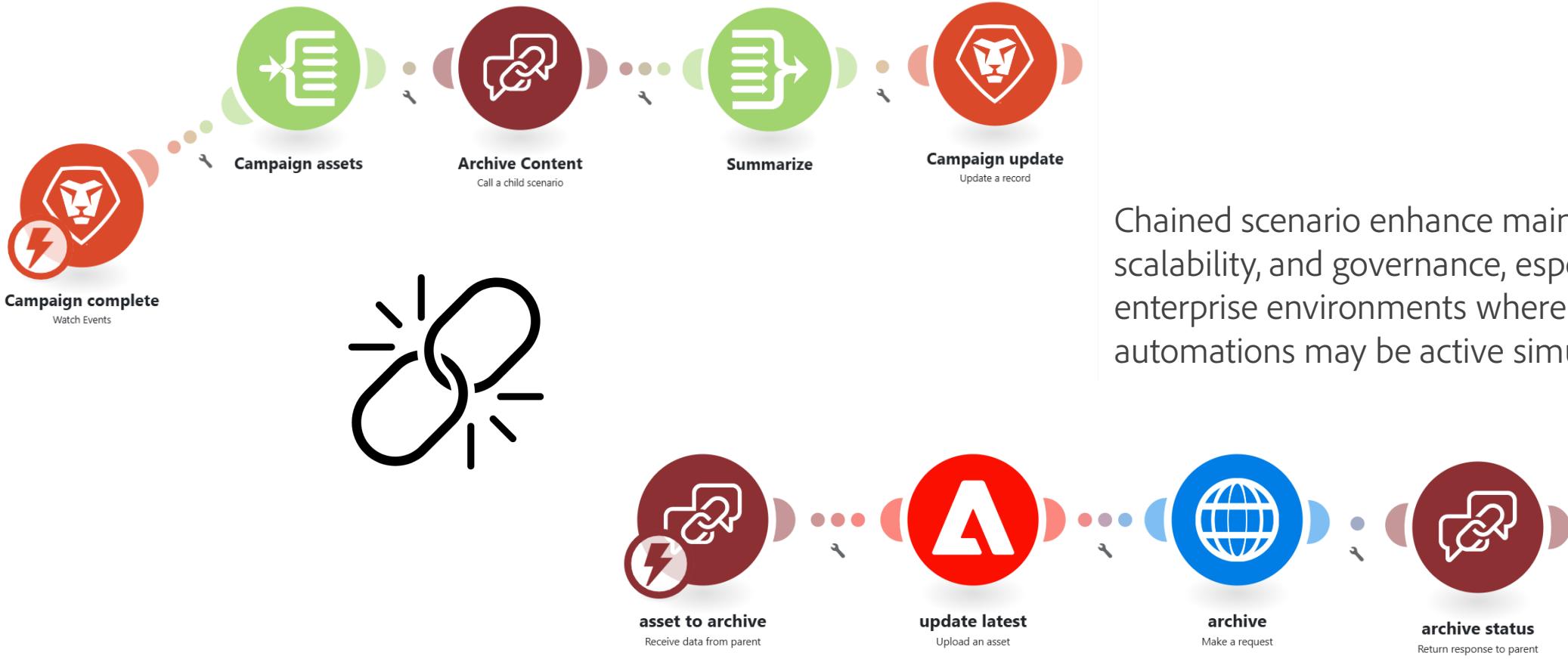


Fusion historically relied heavily on IML expressions. However, builders increasingly skip complicated IML and instead use JSONata for direct JSON manipulation because it provides more expressive power with less effort.

["Making JSON sing with Workfront Fusion + JSONata webinar"](#)

Chained Scenarios | Introduction

Chained scenarios help break complex workflows into simpler parts making it easier to build, test, and reuse automation logic.



Chained scenario enhance maintainability, scalability, and governance, especially in enterprise environments where hundreds of automations may be active simultaneously

Using chained scenarios | ideas



- Reusable logic
- Shared error handling
- Shared validation workflows
- Long running scenarios

- Controlled, auditable sub-flows for compliance validation
- Reusing the same error handler – child scenario logs and notifies
- High volume asset workflows that may take longer than Fusion's 40-minute execution time constraint
- Modularizing complex, multi-stage content workflows so that common actions like metadata, approvals, PDF conversions can be reused.
- Supporting multi-DAM content supply chains with DAM-specific child scenarios

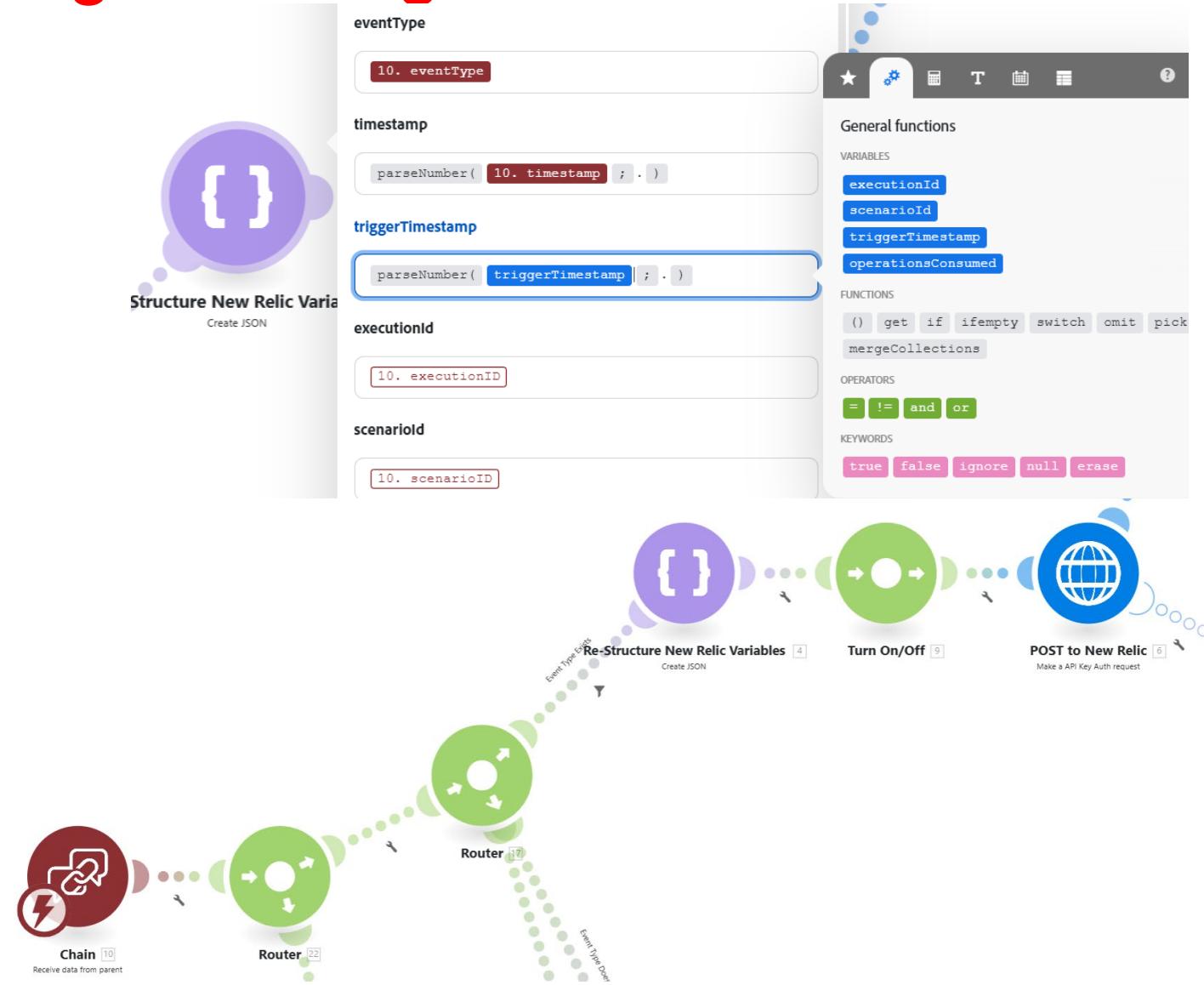
Fusion design experience | alerting/monitoring

Managing 100s of scenarios requires scalable monitoring and alerting approaches.

Recommend:

Use new “Scenarioid” and trigger time stamp variables in the mapping panel

If possible, a single, repeatable approach for alerting/monitoring is preferred. If possible, implement using chained scenarios



Fusion table view | Connections, webhooks

Fusion tables are more actionable, connected, and data rich.

- Search
- Sort

Unique and useful actions:

- Connections
- Webhooks

The screenshot shows the Adobe Workfront interface with the 'Connections' and 'Active scenarios' panels open.

Connections Panel: The 'Connections' panel is on the left, showing a list of connections. One connection, 'My Adobe PDF (Server-to-Server) connection', is selected and highlighted with a red circle and a checkmark. The other connections are listed with a red circle icon.

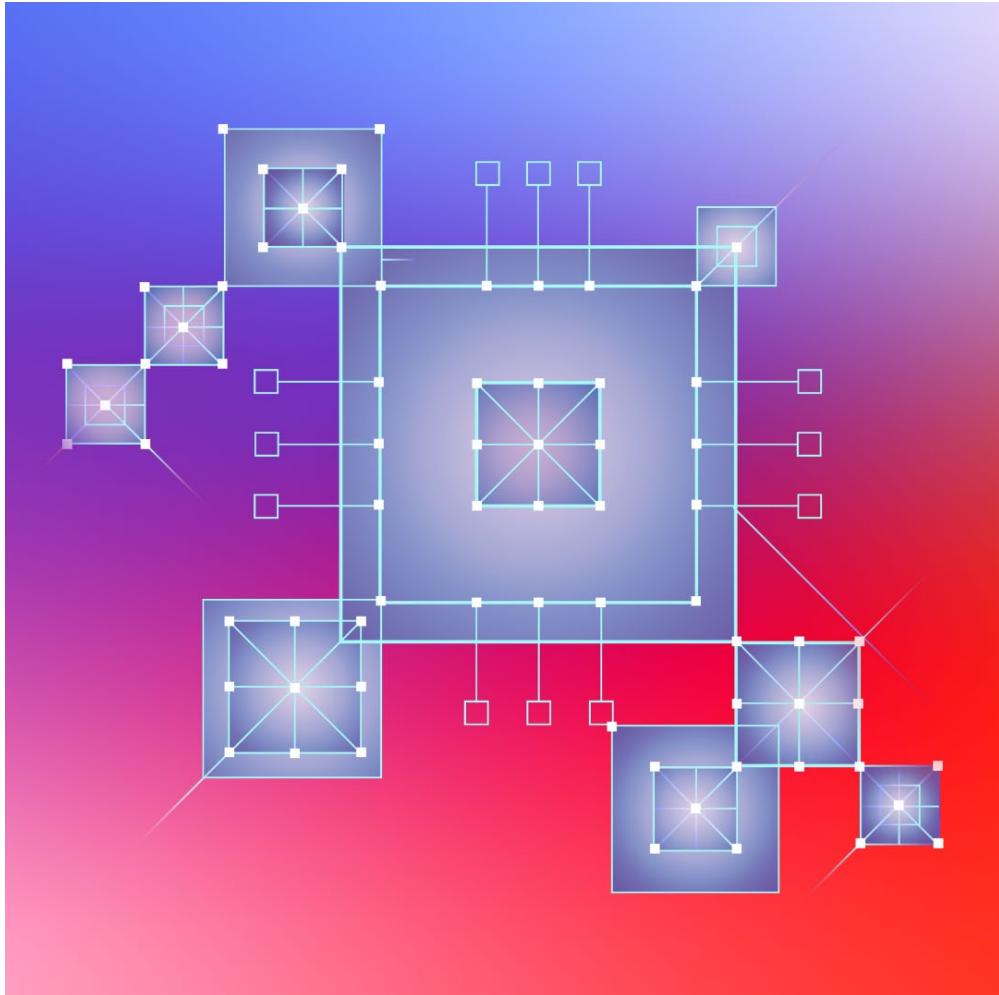
Active scenarios Panel: A modal window titled 'Active scenarios' is displayed on the right. It lists various scenarios with their IDs and descriptions. The scenarios include:

- 137149 - Estimate POC
- 133457 - Basic eSignature (example copy)
- 127365 - OCR pdf to powerpoint example
- 121008 - PDF combine fields option
- 56000 - Document Automations - combine documents from each version
- 118405 - Integration HTTP
- 59644 - New Frame.io Comment
- 31263 - Basic eSignature
- 95037 - Integration Salesforce
- 94973 - Ask the experts | example

At the bottom of the 'Active scenarios' panel, there is a 'Close' button.

Workfront Event Subscriptions | V2+

v2 released
1/15/2026



V2 event subscription update

Highlights:

Improved reliability, consistency, and performance. higher delivery success + better latency

V2 fixes historical inconsistencies—particularly around multiselect, old/new values, and array formats

Events Improvements | set priorities for more precise control

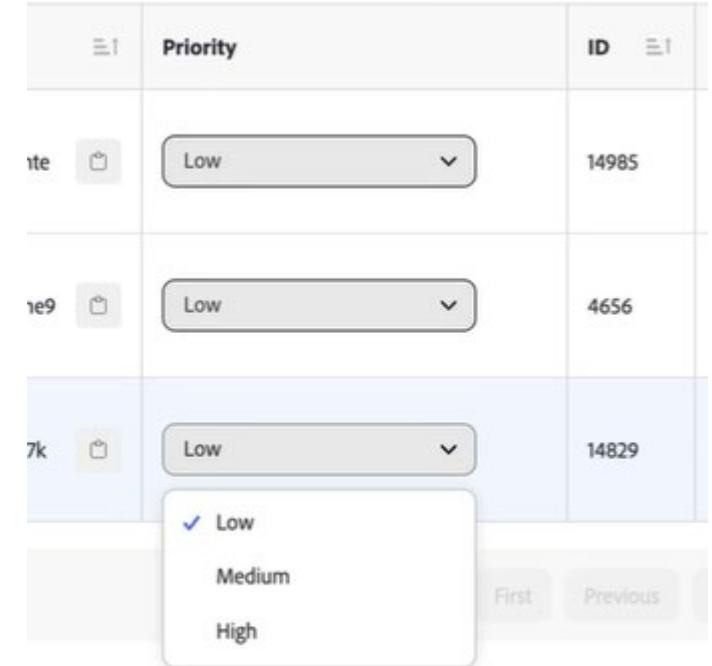
Problem: When multiple scenarios share the same worker pool, they compete equally for resources, regardless of importance. This can lead to critical scenarios being delayed due to noisy, less important ones.

Outcome: Fusion now supports custom priorities for hooks. Those are High, Medium, and Low, allowing you to prioritize webhook-triggered scenarios within the same worker pool. This ensures that high-priority automations get executed first, improving reliability for business-critical workflows.

Priority	ID
Low	14985
Low	4656
Low	14829

7k

First Previous



Events Improvements | security

Fusion now supports Credentials/Basic Auth for Custom Webhooks.

Users can create Auth keys, attach them to hooks and make basic authorization headers required to make secure webhook calls.

These same keys will also be available in the HTTP Basic Auth Module, making it easy to reuse them when calling webhooks from other scenarios.

The image displays three screenshots of the Fusion interface, illustrating the process of creating a webhook and an authentication key.

- Add a hook:** A modal window titled "Add a hook" is shown. It includes fields for "Webhook name" (set to "My gateway-webhook webhook"), "IP restrictions" (empty), and "Data structure" (empty). A note states: "A whitelist of IP addresses delimited by comma. You can use CIDR notation to whitelist a subnet. Leave empty if you don't want to check the IP address." The "Credentials" section is also empty.
- Webhooks:** A list view titled "Webhooks" shows a single entry. A red box highlights the "Webhook" field, which is empty and has an error message: "Field 'Webhook' is not filled." A note below says: "For more information on how to create a webhook in Webhooks, see the [online Help](#)."
- Create a key:** A modal window titled "Create a key" is shown. It includes fields for "Key name" (set to "My HTTP Basic Auth key"), "Username" (empty), and "Password" (empty). A note at the bottom says: "If enabled, JSON payloads are returned as a string." A "Create a key" button is at the bottom right.

Activity logs

Workfront - Development/Product (non production usage)

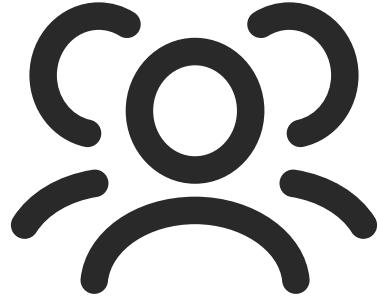
[Change details](#)[+ Create a new scenario](#)[ORGANIZATION](#) [TEAMS](#) [USERS](#) [ACTIVITY LOGS](#)[Export](#)[Filter](#)

Applied Filters

Date Range: 12/20/2025, 9:19:53 AM - 1/20/2026, 9:19:53 AM  [Clear](#)

↓ Timestamp	Team	User	Entity	Action	Message
1/20/2026, 8:33:59 AM	SGT	Sam Taylor	scenario	updated	Sam Taylor updated "MS Teams Adaptive cards - receive message" scenario
1/17/2026, 4:53:32 AM	Garnik team	Garnik Mazhinyan	connection	created	Garnik Mazhinyan created "My Adobe Workfront auth connection" connection
1/17/2026, 4:50:22 AM	Garnik team	Garnik Mazhinyan	connection	created	Garnik Mazhinyan created "My Adobe Workfront auth connection" connection
1/9/2026, 2:46:43 PM	SGT	Sam Taylor	connection	created	Sam Taylor created "My Figma connection" connection
1/9/2026, 2:44:28 PM	SGT	Sam Taylor	connection	created	Sam Taylor created "My Figma connection" connection
1/9/2026, 2:42:20 PM	SGT	Sam Taylor	connection	created	Sam Taylor created "My Figma connection" connection
1/9/2026, 2:41:09 PM	SGT	Sam Taylor	connection	created	Sam Taylor created "My Figma connection" connection
1/9/2026, 2:39:11 PM	SGT	Sam Taylor	connection	created	Sam Taylor created "Figma (updated)" connection
1/8/2026, 8:12:26 AM	SGT	Sam Taylor	scenario	updated	Sam Taylor updated "Estimate POC" scenario
1/8/2026, 8:11:52 AM	SGT	Sam Taylor	webhook	created	Sam Taylor created "Generate estimate" webhook
1/8/2026, 8:09:47 AM	SGT	Sam Taylor	scenario	renamed	Sam Taylor renamed "Omnicon Estimate POC" scenario to "Estimate POC"

Technical Accounts | Stronger Governance. Fewer Breaks. Better Automation



Use Technical Accounts in Fusion to make your automations more secure, more stable, and far easier to maintain.

Technical accounts provide non-human authentication, align with enterprise IAM, and keep your integrations running even when people change roles. Technical Accounts reduce admin overhead, improve governance, and prepare your organization for upcoming Fusion authentication improvements.

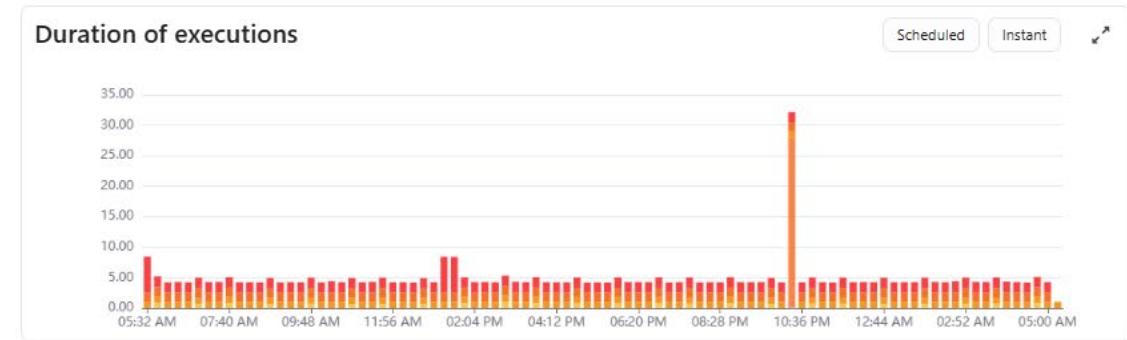
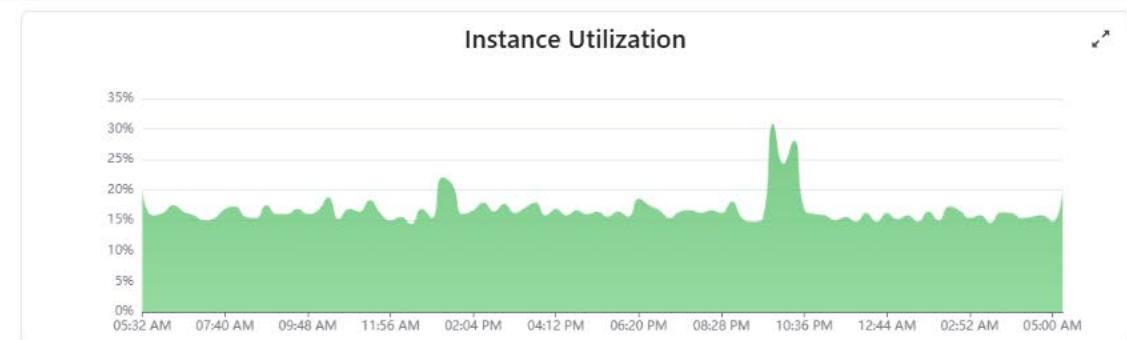
Recently added “technical accounts” connections:

- Workfront Workflow
- Workfront Planning
- Microsoft
- Slack

Instance Performance | Monitoring and Control

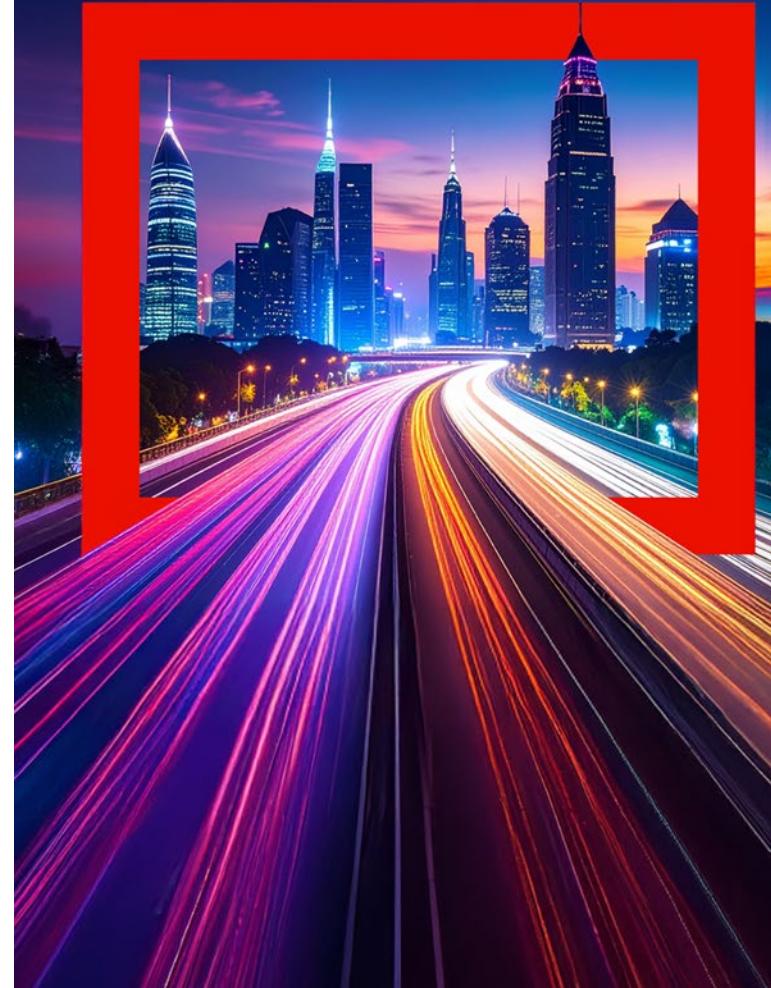
Performance

Time Range: Last 24 hours



What's next?

- Developer Experience
 - API
 - Custom code/ App Builder – “Has such an opportunity to compress complicated data manipulations into a single node”
 - Dev Tool > integrated experience
- Governance
 - More control Evolution of “teams” to “Access Control Groups”
 - Additional visibility Monitoring/alerting
- AI/Agentic workflows
- Partners



Closing

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Feedback

Please complete [this short survey](#) to share feedback on today's session.
Responses are anonymous, so transparency and honesty are appreciated!

Adobe Summit

April 19-22, 2026 | Las Vegas and online

Registration is live.

Explore the future of marketing, creativity, and AI. Register early and save.

Registration is now open! Early bird Summit deals:

- Save \$300 on an in-person pass when you register by February 13.
- Save \$500 per person with group pricing for three or more.

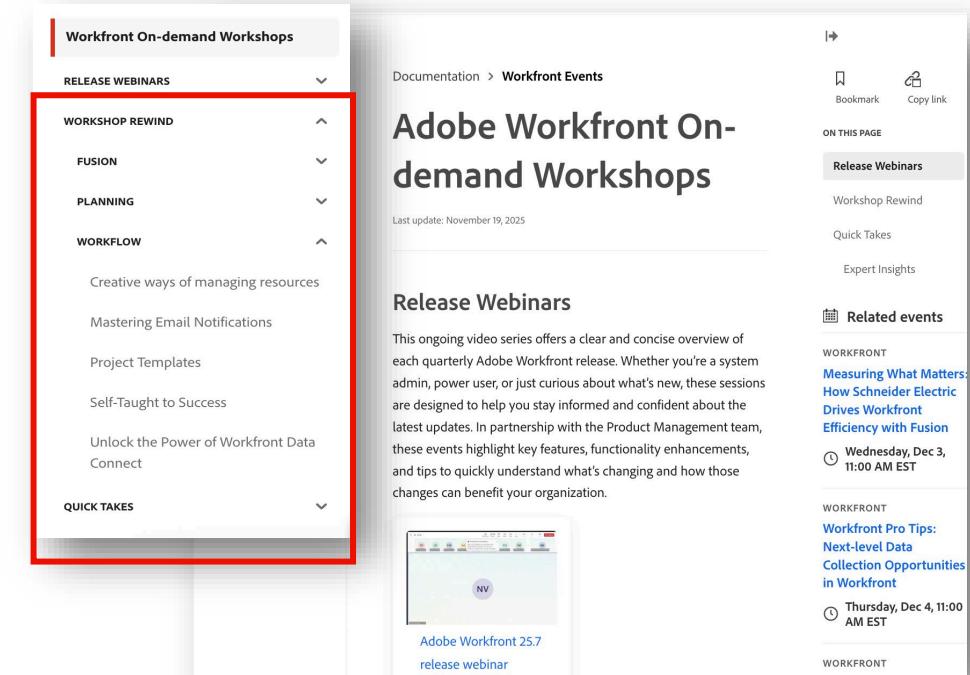
summit.adobe.com



FREE Events for Workfront System Administrators

- February 6 at 9:00 a.m. PT – [Admin Chat for Marketing & Creative](#)
- February 10 at 9:00 a.m. PT – [Admin 101: Getting Users to Use Workfront](#)
- February 12 at 9:00 a.m. PT – [Your Workfront Success Toolkit: Resources to Accelerate Adoption and Value](#)
- February 17 at 11:00 a.m. PT – [From Data to Design: Automating Branded PDFs with Workfront Fusion](#)
- February 26 at 8:30 a.m. PT – [Enablement That Scales: Turning Workfront Blueprints into Real-World Training Programs](#)
- February 26 at 11:30 a.m. PT – [Adobe Insider Tour: Seattle \[In-Person\]](#)
- March 11 at 11:30 a.m. ET – [Adobe Insider Tour: Atlanta \[In-Person\]](#)

Coming in 2026! Past workshops will be published to the [On-Demand Events page](#) for your one-stop-shop!



The screenshot shows the 'Workfront On-demand Workshops' page. The main content area lists workshops under categories: RELEASE WEBINARS, WORKSHOP REWIND, FUSION, PLANNING, and WORKFLOW. Each category has a list of specific workshops. A red box highlights the 'RELEASE WEBINARS' category. To the right, a sidebar displays 'Related events' for the 'WORKFRONT' category, including 'Measuring What Matters: How Schneider Electric Drives Workfront Efficiency with Fusion' and 'Workfront Pro Tips: Next-level Data Collection Opportunities in Workfront'. The bottom of the sidebar shows a thumbnail for the 'Adobe Workfront 25.7 release webinar'.

Have a topic you'd like to see added to the list? Send us an email at csatscale@adobe.com!

All events are published to the [Events](#) page on Experience League. Check back often for updates and to register.

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On Demand Fusion Resources

- [\[Event Follow-Up\] 5 Tips for Automating Naming Conventions Using Workfront Fusion - November 19, 2025](#)
- [\[Event Follow-Up\] Fusion Decoded: What It Is and Why Every Org Can Use It – November 5, 2025](#)
- [\[Event Follow-Up\] Inside Mayo Clinic: How Workfront Fusion Helps the Humans - October 16, 2025](#)
- [\[Event Follow-Up\] Making JSON sing with Workfront Fusion + JSONata - September 17, 2025](#)
- [\[Event Follow-Up\] Fast Track Efficiency: Data Imports with Workfront Fusion - August 19, 2025](#)
- [\[Event Follow-up\] The Workfront Fusion Fix: Ericsson's Smarter Way to Unlocking True Event Costs](#)
- [\[Event Follow-up\] Automating Workflows with Workfront Fusion - Unique Use Cases in Action](#)
- [\[Event Follow-Up\] Proactive Exception Handling Framework in Workfront Fusion](#)
- [\[Event Follow-Up\] Making the Case for Workfront Fusion](#)
-  [\[VIDEO\] February 2024 - \[Workfront\] Expert Insights – Fusion with Ewan Hruska](#)
- [The 2023 Workfront Fusion Cookbook is here!!](#)



2025 Adobe Summit Fusion Labs: Follow-up Threads

- [Workfront Fusion for Beginners: Automate your Workflows](#)
- [Intermediate Automation and Integration with Adobe Workfront Fusion](#)