

Automating Approvals: Fusion Scenarios, Adobe Cloud Storage & the New Approvals Experience



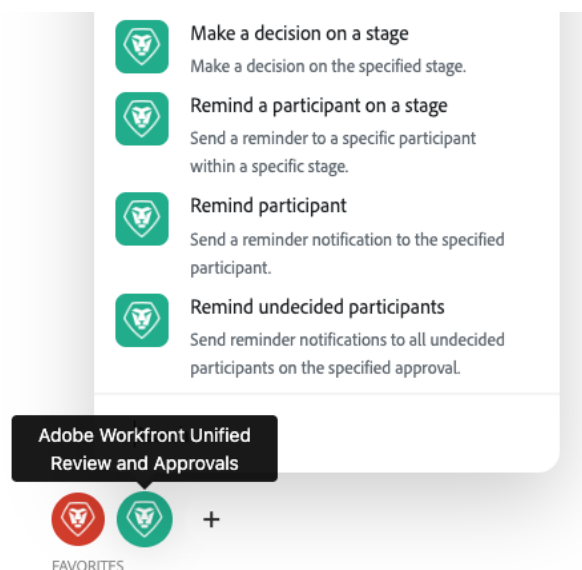
Automating with Adobe Cloud Storage and Unified Review and Approval

Approvals + document storage are moving from legacy Workfront storage/Proof to Adobe Cloud Storage (ACS/ESM) + Unified Review & Approval (URA), integrated with Frame.io

What's Changing:

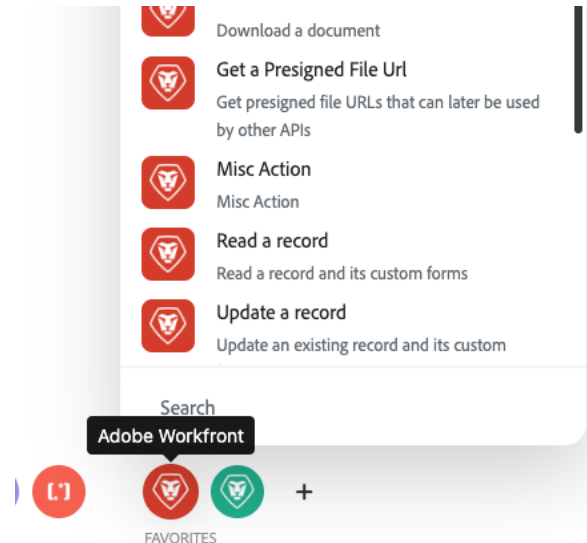
- Approvals move to a new API model
- Project creation now carries a storage-mode decision
- Where documents live — and what triggers on them — is changing
- Notification-driven automation needs a new trigger

Fusion connector and modules updates



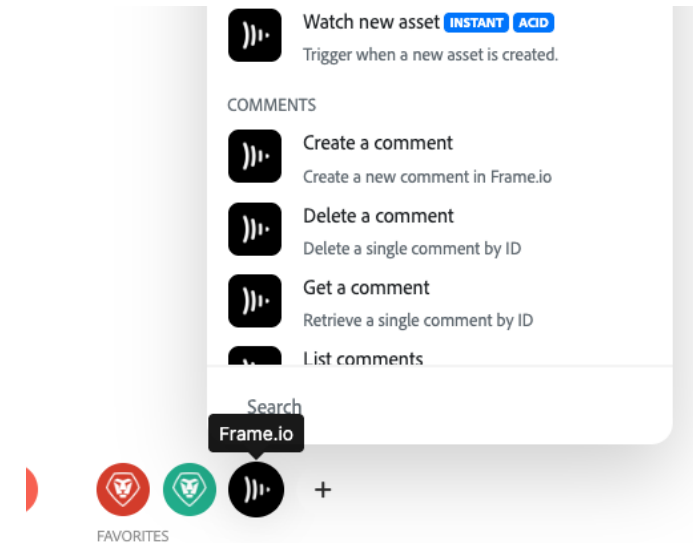
Unified Approvals

- New connector — create and manage approval stages, decisions, and reminders natively in Fusion
- Replaces custom polling/scripting previously needed to track approval status or nudge reviewers



Workfront

- New/exposed fields: externalStorageID (the ESM/Frame asset ID) and storageMode support on project creation (template-based) — the two fields that matter most for ACS-aware automation.
- New trigger coverage: watch events now include Document Version, Approval, Approval Stage, and Approval Stage Participant — not just the old document-level trigger. This is how approval-lifecycle automation actually gets built in Fusion now.



Frame.io

- New common asset ID — Workfront's externalStorageID now directly matches Frame's adobe_id. Fusion can correlate a Workfront document with its Frame.io asset with a simple match, no custom lookup logic required.
- This was previously one of the hardest parts of building Workfront <> Frame automation

General Guidance

- Does your Fusion automation create or update an approval?

Move it to the new Unified Approvals API — stages are created and managed against the document version, not the document itself
Does it create a project or program?

- Does your Fusion automation create a project or program?

Because storage mode is set at creation — controlled by the project template, or inherited from the parent portfolio/program

- Does it trigger on a document upload?

Point the trigger at Document Version and the Approval / Approval Stage / Approval Stage Participant events — not the old document-level event

- Does it read "userId" off an approval event to know who acted?

that field is null on URA events; use participantMetadata.wfUserId instead

Adobe