

Question: Can a group be restricted, rather than choosing all the groups that can view/edit?

Answer: Not at this point, once you restrict the column, it becomes restricted for everyone, and you need to add back people who should retain their access.

Question: Can you have a requester submit a form that has other fields they don't have access - have this routed to Stage 1 - that person approves then Stage 2 can be sent to another team to add information to the Form - to then be routed to another team for approval?

Answer: That's a great question. Right now, approval stages and form fields aren't connected, so approvers can't add information to the form as part of their step. It's something we'd like to explore, though.

Question: Can you please elaborate on the dependency field logic feature? This was long due for many admins of Workfront. Any reference document to kick start the pilot and when this will be available for customers to use.

Answer: Sure, here is the help article describing the feature for Workfront Planning. It will be available in Production next week with the Q4 release.

Question: Will multi-stage approvals be made available in Workflow too?

Answer: Yes, that's the direction. We're building intake workflow forms on the same core as the Planning intake forms, so what you're seeing today in Planning will carry over to Workflow as well. Multi-stage approvals are part of that.

Question: What's the audit trail for AI collaborators? Can we revert if they make a mistake that wasn't anticipated?

Answer: Everything they do is tracked within the System Activity of the object as well as the Change History (audit log). If you don't like the output, then don't reassign it or use another more capable one. You can reply to it to have it re-try the task as well.

Question: Can Collaborators be used in Unified review approval stages? anything planned on roadmap if not now.

Answer: Definitely. There is a Reviewer Collaborator that is available now.

Question: What happens when you delete a collaborator (to their assigned tasks and their historical record)

Answer: The Collaborator will no longer be an assignable entity but the historical record will be retained

Question: Can Collaborators creation ability be turned off or On at the Group Admin access level?

Answer: there isn't a specific control to turn them off right now, (more controls are on the roadmap though) - the way you would do that is by not assigning a person as a group admin for now

Question: Is an MCP required for collaborators?

Answer: No. MCP is not required to use AI Collaborators.

Question: Can you turn on/turn off allowing the Group Admins to create AI Collaborators?

Answer: Not currently

Question: Will Project Coordinator need an agent to activate? Our organization turned off Agents for our Copilot license

Answer: No, this one will be an out-of-the-box Collaborator you can just start using.

Question: When will Project Management Collaborator be available?

Answer: Targeting November Release

Question: Coworker - Can you limit what users can do with the Chat feature? Example: you have a set of PMs you are confident can use CX Coworker to create and assign work but a set of PMs you want to only allow it to ask questions and not write or create.

Answer: Yes, granular permissions will be coming in November, so you can set at the user level and choose between read, write, or update/delete. Right now, it is read/write and applies to entire org

Question: Can we restrict Coworker to read only?

Answer: Yes, within setup you can choose read or write. In November you'll have even more granular permissions, allowing permissions at the user level and choosing between read, write, or update/delete

Question: Will Employment History data be pulled from pre Oct 15th changes as well or only from Oct 15th on?

Answer: Employment History is working based on the "current" values of the "Date Effective fields". If you have already setup date-effective date (e.g. rates, job roles, attributes) , the Employment History will show it

Question: How does the Employment History relate to the Update feed on the user record?

Answer: It is working independently. The Employment History is working based on the "current" values of the "Date Effective fields". It is taking the information and providing a timeline of the state of the employees

Question: On Employment History, can we also see who made each change?

Answer: No, Employment History does not provie that kind of information. However that part will be seen on "Updates" section

Question: Does the Employment History include custom form fields of the user?

Answer: To the Employment History list you will be able to add the custom fields, as an information. But the updates across that fields will not be available. The Employment History is working based on the "current" values of the "Date Effective fields".

Question: Is there a restriction on how many fields you can track history on?

Answer: Yes, there is a limitation, which is based on your package. Only Workflow Ultimate package does not have limitation

Question: Can you do a little deeper dive into the translation feature.

Answer: The main use case is for customers operating in multiple languages who have a lot of custom data to maintain. For example, if you add a new custom dropdown value like ‘Remote Worker’, the system can identify that translations are missing and use AI to suggest translations across the supported languages. You can then review the suggestions before applying them. So rather than manually finding

and translating each missing value, the feature helps you identify translation gaps and fill them much faster using AI.

Question: If I think of Employment history & AI agents in combination, it brings to mind Process mining (for AI agents). Do you have plans (or is it somewhere on the roadmap) to add process mining capabilities into Workfront? E.g. automatically analyzing how employers use Workfront, and creating AI skills for common tasks.

Answer: The idea of using AI to identify common work patterns and turn repetitive processes into AI-powered automation or skills is definitely an interesting direction and a valuable use case for us to consider.

Question: How does the Change History relate to Update Feeds?

Answer: At this moment there is no direct relation. With Upcoming iterations we are going to replace the "Update" aka "Journal Entries" with this new change history, as the new tool has more power and possibilities to keep track of every single field.

Question: Will the change history max 300 fields tracked be updated?

Answer: For Change History the liimts are much higher. And they are Package-based.

Question: For hiding certain things in the left navigation on layout templates, does that apply to Resource Management as well?

Answer: Yes!

Question: Is any work happening on upgrading resourcing?

Answer: Yes, there’s actually a lot of work in progress around resourcing. I’d love to know a little more about what specifically you’re interested in - are there particular challenges or use cases you’d like to see addressed?

Question: Can we assign unique permissions to the Workfront/ Frame folders?

Answer: Yes, but it's through the object (project, task, issue)

Question: Are you able to group GIF and PDF files in the group approvals?

Answer: Yes, it supports multiple file types as part of the group

Question: When you group assets for approvals, does each asset in the group count as an approval decision for users that do not have unlimited approvals?

Answer: Each asset counts as a decision because it's getting it's own decision.

Question: The Delegate approvals button says it delegates project, task and issue approvals to another user. Does using this delegation extend to document/proof approvals as well?

Answer: The screen shot wasn't updated, but it will say "document" as well. So it will support document approvals (which is what V2 approvals are based on - aka the future of proofing). Existing Proofs are not supported for delegation

Question: Does Adobe provide instructor-led classes for things like MCP and Fusion?

Answer: Fusion instructor-led courses are being updated now to account for MCPs. We will also be releasing skills and other documentation. Please attend the monthly Fusion forum. This recurring event is a great place to ask about the MCP and we will be sharing more information there. Please give it a try - here are some sample prompts https://experienceleague.adobe.com/en/docs/workfront-fusion/using/set-up-and-manage-fusion/use-fusion-mcp-server/fusion-mcp-server-tools