

	A	B	C
1	Q&A POD	QUESTION	<p>Multiple Questions:</p> <p>Saw on the release notes there's functionality being added to "deactivate" fields in workfront. Does deactivating a field lose data on existing objects for that field or is the data retained unlike removing the field from the form?</p> <p>If a field is marked Inactive, will it still appear on historical reports?</p> <p>Will a field be hidden on objects, when deactivated?</p> <p>Will deactivated fields lose its data when its marked inactive?</p>
2	Q&A POD	REPLY	<p>Your reports should be fine and you won't lose data. It will continue to appear on existing reports.</p> <p>Based on the documentation, this is what is stated around inactive custom fields:</p> <p>If you mark a field inactive:</p> <ul style="list-style-type: none"> <li>- It is excluded from reports, filters, views, or other places in Workfront where you can add a custom field</li> <li>- It is not available in the field library to add to other custom forms</li> </ul> <p>NOTE: The exclusion from reports, filters, views, and groupings takes place after the field becomes inactive. Existing report elements that use the field are not changed or removed when the field is marked inactive.</p> <p>The primary change will be that the field will not longer be available to be selected as a column in a view, grouping, or as a filter criteria. If you need to display an archived field, you can still display it through textmode configuration."</p> <p>If you use a field today and deactivate tomorrow, yes you'll still see it but you can't use it anywhere else.</p> <p><a href="https://experienceleague.adobe.com/en/docs/workfront/using/administration-and-setup/customize/custom-forms/manage-custom-forms/edit-a-custom-field">https://experienceleague.adobe.com/en/docs/workfront/using/administration-and-setup/customize/custom-forms/manage-custom-forms/edit-a-custom-field</a></p>
3	Q&A POD	QUESTION	Will I be able to run a report to view all deactivated fields?
4	Q&A POD	REPLY	In a Parameter report, you can add a filter for Parameter Is Active (true/false)
5	Q&A POD	QUESTION	The layout template setting for Priorities is not in my preview environment. Is this a phased deployment?
6	Q&A POD	REPLY	This is an identified bug so please reach out to support.
7	Q&A POD	QUESTION	Will all users who can create a report be able to duplicate a report?
8	Q&A POD	REPLY	You'd have to have manage access on the dashboard
9	Q&A POD	QUESTION	Will we be able to report on "Planning" objects in the future, or will it stay isolated from Workfront?
10	Q&A POD	REPLY	Reporting on Planning data is available in Canvas Dashboards. It allows you to even combine data from Planning and Workflow when the subject of report is a Planning record type and it is connected to Workflow records.
11	Q&A POD	QUESTION	Has the performance improved for the AI requests form? Primarily the field population speed.
12	Q&A POD	REPLY	Hi Ryan, we are continuously working on improving the performance of AI form filling and we've done some tech improvements during Q4 which should affect performance as well.

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13	Q&A POD	QUESTION	Are they still limiting the ability to add custom dashboards to the new requesting experience page?
14	Q&A POD	REPLY	Hi Rachel, we do not support custom dashboards in the new experience and as an alternative we suggest to either pin the dashboard or use the new capabilities of the new experience to build a 'report'. Tools like custom views, filtering, custom field addition, grouping (coming in Q1) should help to cover most of your list reports.
15	Q&A POD	QUESTION	Will the form field AI be added to custom forms and not just the request area? It is super helpful but sometime we need to capture more meta data later in the process.
16	Q&A POD	REPLY	Hi Emily, working on it :)
17	Q&A POD	QUESTION	when are we being moved to the new requests ?
18	Q&A POD	REPLY	We don't have a date yet, but we will definitely share it when a sunset date is determined.
19	Q&A POD	QUESTION	Regarding saving drafts in the new experience of Requests, will the save button say SAVE instead of CLOSE?
20	Q&A POD	REPLY	Hi Krista, drafts are being saved automatically with an option to manually discard draft. In the new experience we replaced close button with X to make it more intuitive for users.
21	Q&A POD	QUESTION	Regarding the new experience of Requests, will we need to create a "My Requests" Filter for the users? Sorry if I missed this.
22	Q&A POD	REPLY	You can create old filters. With current user wildcard support and view sharing it is achievable. But we are also working on having old filters as system views by default. Coming in Q1.
23	Q&A POD	QUESTION	For Canvas Dashboards - are we able to make real-time updates - edit copy to reports built in Canvas as you can in Classic reports?
24	Q&A POD	REPLY	No yet but something along the lines of that is in the works
25	Q&A POD	QUESTION	Is the InDesign connector for InDesign or InDesign Server?
26	Q&A POD	REPLY	Here is a link the APIs the connector uses: <a href="https://developer.adobe.com/firefly-services/docs/indesign-apis/">https://developer.adobe.com/firefly-services/docs/indesign-apis/</a>
27	Q&A POD	QUESTION	Any updates on ordering bars or columns in chart mode? We'd like to represent them in the order they show in the custom drop down list and they default to alphabetical.
28	Q&A POD	REPLY	For date-based fields, the default column order is chronologically. For non-date fields, the default column order is largest series first. We are exploring options to allow you to override the default as a preference.
29	CHAT	QUESTION	What specifically was showing under mentions, that is no longer showing today?
30	CHAT	REPLY	The user is assigned to the task or issue, The user made the assignment on the task or issue, The user created the task or issue, The user is the primary contact on the task or issue
31	CHAT	QUESTION	When attaching documents to WF Project through Adobe Express, can you have it sent to a specific folder in the WF Project?
32	CHAT	REPLY	Not yet, only the project is selectable, but marking that down as an item to review with our cross-product PM team handling this integration.

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33	CHAT	QUESTION	When are Canvas dashboards expected to move out of Beta?
34	CHAT	REPLY	We do not have a specific date for moving Canvas Dashboards out of beta. We are still collecting valuable feedback and working on some key reporting features we need to have in place first. Keep providing feedback. I review your feedback several times a week to make sure we are aware of the friction points we are creating and what other problems we need to solve through this reporting surface.
35	CHAT	QUESTION	I've enrolled in the beta but still do not have access to canvas dashboards, does anyone know why?
36	CHAT	REPLY	You have to turn on the canvas dashboards within your layout template.
37	CHAT	QUESTION	Is reference line available in regular reporting not in Canvas? Are these report features only available through Canvas dashboards or all reports?
38	CHAT	REPLY	No, it is only available in Canvas Dashboards
39	CHAT	QUESTION	We're only able to see 15 items at a time in list reports in canvas dashboards - regardless of if we change the settings. Anyone else?
40	CHAT	REPLY	If this is a case where you are placing a classic report on a Canvas Dashboard, then the difference you are seeing relative to classic dashboards is that on a classic dashboard we honor the "When the report loads on a dashboard, show:" preference in the report settings. But we do not on the Canvas Dashboard. Two notes: (1) If the user changes the page size, that is remembered and (2) I might also recommend instructing users to click the full-screen option for the report container. This will load the full report (up to pages of 2000 results).
41	CHAT	QUESTION	Are we able to make real-time updates to reports built in Canvas as you can in Classic?
42	CHAT	REPLY	Not at this time. It is on our minds, but not currently prioritized.
43	CHAT	QUESTION	Will canvas dashboards allow reports on WF custom form data? Last time I looked it was WF native fields and custom WF planning meta data.
44	CHAT	REPLY	Canvas can pull in custom form fields, yes. However if your question is that you want to create a Forms or Fields report, then we don't have any immediate plans to expand reporting to these objects. We do include custom data fields and their values in Canvas-based reports as columns, filter criteria, or groupings.
45	CHAT	QUESTION	Would love more info on the auto provisioning
46	CHAT	REPLY	It varies greatly depending on your IT settings and securities. <a href="https://helpx.adobe.com/enterprise/using/zero-touch-administration.html">https://helpx.adobe.com/enterprise/using/zero-touch-administration.html</a> If you need extra help, open a ticket via admin console and they'll assign someone to help you set it up

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47	CHAT	QUESTION	I saw a forum post the other day mentioning a new WF connector in Fusion (not the individual modules, but the whole connector)--could you briefly explain that?
48	CHAT	REPLY	<p>Hi Kristen, hope you are doing great. The WF connector has been updated. Here is a link that you might find helpful: <a href="https://experienceleague.adobe.com/en/docs/workfront-fusion/using/references/apps-and-their-modules/adobe-connectors/workfront-modules">https://experienceleague.adobe.com/en/docs/workfront-fusion/using/references/apps-and-their-modules/adobe-connectors/workfront-modules</a></p> <p>The newest version was needed for Workfront API changes. The previous version of the connector is fully supported through April 2028.</p>
49	CHAT	QUESTION	Is a Veeva Promomats connection on the list too?
50	CHAT	REPLY	If your PromoMats Vault is properly configured and you use OAuth authentication, the Fusion Veeva connector will work for PromoMats.
51	CHAT	QUESTION	With Veeva Vault, would there be modules to push "documents" for approvals via WF or any other source
52	CHAT	REPLY	Yes, the connector includes the document endpoints for Veeva. You'll be able to create documents, place holder documents, update documents, copy documents, and perform other actions the Veeva APIs support. We prioritized document endpoints for content supply chain use cases.
53	CHAT	QUESTION	When will Planning Request allow documents? It is the only reason we aren't using Planning right now because we need marketers to attach creative briefs.
54	CHAT	REPLY	The Product Team is working on this.
55	CHAT	QUESTION	Regarding priorities and layout templates, when will we be able to make priorities the landing page?
56	CHAT	REPLY	This isn't prioritized at the moment.
57	CHAT	QUESTION	Does anyone have a streamlined way for how releases/updates/etc. are shared to users within their organizations? do you host trainings, send an email?
58	CHAT	REPLY	<p>Some customers create a SharePoint news article and push to it to email for key stakeholders, post it to key Teams channels. They don't typically include everything from the release; just the things that users are probably most interested in or that will cause some shake-up. For bigger changes, they recommend planning meetings and trainings for key users.</p> <p>And don't forget to check out the great video from Workfront Champion, Monique Evans, on how to become "release ready": <a href="https://experienceleague.adobe.com/en/docs/workfront/using/product-announcements/product-releases/release-readiness">https://experienceleague.adobe.com/en/docs/workfront/using/product-announcements/product-releases/release-readiness</a></p>